CALIFORNIA COMMUNITY BASED HEALTHCARE ORGANIZATION (CA CBHCO)

COL VIOLETTE A. RUFF

SENIOR CASE MANAGER

WRMC/MAMC & CA CBHCO

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- **Senior Case Manager**
  - **Conduct Quality Assurance review of CBHCO Program, i.e. external chart review**
  - **Consultation For CM Issues**
  - **Assist with ID of population and transfers from RMC**
  - **Liaison and consultant to CA CBHCO & WRMC**
  - **Provide clinical & technical guidance**

MTF "HAND-OFF" PROCESS TO CA CBHCO

1. MTF CASE MGR DISCUSS SM CASE W/SUPERVISOR
2. CASE MGR &/OR MTF SUPERVISOR DISCUSS HAND-OFF TO CBHCO WITH SR. CASE MGR
3. SR. CASE MGR REVIEWS & APPROVES SM MEETS CBHCO CRITERIA
4. MTF CASE MGR CONTACTS CBHCO NURSE SUPERVISOR
5. CBHCO NURSE SUPERVISOR REVIEWS SM CASE WITH MEDICAL PROVIDER
6. CBHCO NURSE SUPERVISOR ACCEPTS OR REJECTS SM INTO CBHCO

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QUESTIONS???